



Patient Name: \_\_\_\_\_

DOB: \_\_\_\_\_

## **Financial Policy**

It is the responsibility of the patient/parent/guardian to contact their insurance company and verify benefits. **Idaho Nutrition** is in-network with most insurance plans, however due to the many networks that fall under various insurance companies, it is always important to ensure that **Idaho Nutrition** and/or your Registered Dietitian are in your network. In addition, we recommend determining benefit details related to nutrition services prior to your first appointment, **including whether your plan will cover Telehealth appointments as this is an available option for follow-up appointments.**

**Idaho Nutrition** is happy to submit an insurance claim on your behalf. However, **Idaho Nutrition** has **no control** over claim processing. A quote of benefits is never a guarantee of payment from an insurance company. The patient/parent/guardian is responsible for all claim determinations and balances due on patient account including but not limited to non-covered services, deductibles, copays, & coinsurance.

All account balances that remain delinquent after 90 days, with no response to payment requests, will be referred to a collection agency.

If **Idaho Nutrition** is not in-network with your plan or it has been determined that you do not have insurance benefits, we do offer discounts for those paying out-of-pocket. In this case, payment is expected at the time of service. A superbill can be provided upon request.

**Idaho Nutrition** accepts cash, checks, debit cards, credit cards and HSA cards. A \$30 fee will be imposed on all returned checks.

## **Late Cancellation Policy**

We are committed to you and have great respect for your time, and we ask that you extend that same commitment to **Idaho Nutrition as well as our other patients**. It is challenging to meet the scheduling needs of our patients with short notice cancellations or simply not showing up for a scheduled appointment.

Please communicate the need to cancel/reschedule in a timely manner via phone, voicemail, email, or text. You receive an appointment confirmation at the time of scheduling, as well as appointment reminders as your appointment approaches. Please make it a priority to add your appointment to your calendar.

**Late Cancellation Agreement:** *The patient/responsible party agrees to notify **Idaho Nutrition** a minimum of 24 hours in advance if unable to attend a scheduled appointment. There is a **\$50** late cancellation fee for less than 24 hours advance notice. If the patient has pre-paid for a visit(s), fees will be deducted from their account accordingly. \_\_\_\_\_ (initial)*

**I acknowledge that I am financially responsible for the patient identified above. I have read, understand, and agree to Idaho Nutrition’s financial and late cancellation policies as stated above. As the financially responsible party, I accept full responsibility for any expenses incurred.**

Financially Responsible Party (print full name) \_\_\_\_\_

Relationship to patient (circle one): Self    Parent    Guardian    Spouse

Signature: \_\_\_\_\_

Date: \_\_\_\_\_